

M.A.4th Semester Examination, 2021
Education
Course Title: Educational Management
Course Code: EDN 401C
Course ID: 40251

Full Marks: 40

Time: 2 hours

The figures in the right hand side margin indicate full marks. Candidates are required to give their answers in their own words As far as practicable.

1. Answer any five of the following questions: (2X5=10)

- a) Define Educational Administration.
- b) What do you mean by 'Leadership' in Educational Administration?
- c) Mention any two roles of Quality control in the Educational Quality Management.
- d) What do you mean by Cost Effective Analysis?
- e) What are the objectives of NAAC?
- f) What do you mean by Organizational Climate?
- g) Write any two needs for 'Planned Change'?
- h) Write any two disadvantages of Leader- Member Exchange theory.

2. Answer any four of the following questions: (5X4=20)

- a) Write a short note on PERT.
- b) Briefly elucidate the 'Six Sigma' of Total Quality Management.
- c) Explain briefly the influence of Deming's ideas on Quality Management in education.
- d) Write a short note on International Network for Quality Assurance Agencies in Higher Education (INQAAHE).
- e) What are the different approaches to Leadership?
- f) Briefly elucidate the Human Relations approach to Administration.
- g) Discuss briefly the different stages of 'Poka Yoke'.

3. Answer any one of the following questions: (10X1=10)

- a) What is meant by 'Management as a System'? Differentiate between Educational Management and Educational Administration. (4+6=10)
- b) Critically discuss Hersey and Blanchard's Leadership model. What are its limitations? (6+4=10)
- c) Discuss the Three- Step- Model of Change with its importance and effectiveness. (6+2+2=10)

XXXXXXXXXXXXXXXXXXXXXXX

Insert Signature of Paper Setter _____ Date _____

Insert Signature of Moderators _____ Date _____

Insert Signature of Paper Setter _____ Date _____

Insert Signature of Moderators _____ Date _____